

Greensboro Dance & Drama Therapy

CLIENT RIGHTS/GRIEVANCES

Basic Human Rights Provided to Every Client

- Right to dignity, privacy, humane care, and freedom from mental and physical abuse, neglect and exploitation.
- Right to age-appropriate cultural relevant treatment, access to medical care/habilitation.
- Right to an individualized written program plan at the time of admission.
- Right to be informed in advance of potential risks/benefits, and alternatives to TX.
- Right to confidentiality.
- Right to live as normally as possible when receiving services and care with the least possible restrictions.
- Right to be free from unnecessary or excessive medication.
- Right to consent to or to refuse any treatment offered, except in emergency situations.
- Right to request notification after occurrence of any or specified interventions.
- Right to be informed of emergency procedures.
- Right to access medical care.
- Right to exercise all civil rights, these are limited if a client is adjudicated incompetent.
- Right to certain safeguards and controlled circumstances when interventions are used.
- Right to be free of corporal punishment, and to be free of harm, abuse and exploitation.
- Right to be free of restrictive interventions except when there is imminent danger of abuse or injury to oneself or others, when substantial property damage is occurring, or when it's necessary as a part of treatment/habilitation.
- Right to be free from threat or fear of unwarranted suspension or expulsion.
- Right to be free from unwarranted invasion of privacy.
- Right to be free from unwarranted search and/or seizure.
- Right of legal representation including; adults, minor's and/or an incompetent adult.
- Right to request notification of the restriction of rights.
- Right to treatment, including access to medical care & habilitation, regardless of age/degree of MH/DD/SA disability.
- Right to only have information released if there is a written consent or it is an emergency or other exception as detailed in the General Statutes or in CFR 164.512 of HIPPA. (see consent to release information form).
- Right to file a grievance or a complaint with the agency's listed below:

North Carolina Board of Licensed Professional Counselors

P.O. Box 1369 Garner, NC 27529 (919) 661-0820

North Carolina Substance Abuse Professional Practice Board

P.O. Box 10126 Raleigh, NC 27605 www.ncsappb.org Ph: 919-832-0975 Fax: 919-833-5743

North Carolina Division of MH/DD/SAS

Advocacy and Customer Service Section: 919-715-3197

www.ncdhhs.gov/mhddsas DHHS CARE-LINE: 1-800-662-7030 (Voice/Spanish)

Disability Rights NC 2626 Glenwood Avenue, Suite 550, Raleigh, NC, 27608

www.disabilityrightsn.org (877) 235-4210 or (919) 856-2195

I _____ give Angela Wiley the right to contact

(Name) _____ (Number) _____ in case of an emergency and
give Angela Wiley the permission to seek emergency medical care as appropriate.

I certify that I have read, understand and agree to this Client Rights/Grievance Policy.

Guardian's Signature: _____ Date: _____

Print Name _____

Counselor's Signature: _____ Date: _____

Angela Wiley MA, LPC, LPCS, LCAS, CCS, NCC, MAC, BC-DMT, RDT/BCT, CTS

Client's Signature: _____ Date: _____

Revised 4/21/2017

Expectations of Greensboro Dance and Drama Therapy

1. **WE ARE NICE TO EACH OTHER.** I can't hurt you and you can't hurt me or anyone else in this space. That means none of us can hit or hurt bodies and none of us can call hurtful names and hurt feelings.
2. **WE ARE NICE TO THE OFFICE.** We can't break things in the room on purpose. Accidents happen and we will clean it up and cope but no harming things on purpose. Angela does have an anger box; these are the **ONLY** things in the office that are ok to destroy on purpose.
3. **WE STAY IN THE OFFICE.** No matter what happens, no matter if we say scary or things that make us mad or sad we agree not to leave the room until we have worked it out. So no one can run out of the office without permission.
4. **WE STAY OFF UNSAFE THINGS.** We can't climb on things that are not safe. That includes cabinets, ladders, large pieces of furniture, chairs, etc.
5. **WE ONLY TAKE OUT TWO THINGS AT A TIME.** No more than 2 things out at a time, when you are done with the toys you have to put them away before moving on to the next thing.
6. **ONLY SOCKS AND BAREFEET IN THE COMFY SPACE.** No shoes in the comfy space so we can keep the pillows clean. No diving! This is a place to sit not jump and flip. It is unsafe to use this place as a gymnastic pit.
7. **KEEP YOUR CLOTHES ON.** We cover our naked bodies. It's OK to take off shoes, socks and sweaters but we keep private places covered.
8. **WE USE THE BATHROOM IN THE BATHROOM.** If you have an accident in your pants, play stops and we have to clean up but if you tell me you have to go to the bathroom and you use the bathroom you can come back and play.
9. **WE KEEP TOYS OUT OF OUR MOUTHS.** Please don't eat the play doh, or fun things to play with in the office, they are not meant to be eaten. Also therapy is not a good time to eat please save that for before or after your session.
10. **ONLY ANGELA TURNS THE LIGHTS ON AND OFF.** The lights in the office are up high and hard to reach so only Angela or another Adult can turn them on and off. Children can ask for this action to occur but may not do it themselves.
11. **RUN ONLY IN BARE FEET OR SHOES.** The floor is too slick to run in socks