

Telemedicine Statement

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Due to COVID-19 Greensboro Dance & Drama Therapy will be going to telemedicine via Zoom video chat. This policy will remain in effect until the North Carolina State of Emergency is declared over or when this policy is rescinded.

Greensboro Dance & Drama Therapy will be using Zoom as the video platform. The HIPPA compliant version is not being used as the requirement to do so has been lifted during COVID-19. Greensboro Dance & Drama Therapy is taking the following steps to insure your privacy with Zoom;

- All recording of sessions is disabled.
- No one will be allowed to join before the host instead there will be a "waiting room".
- Only authenticated users can join meetings.
- A new and different password will be required for each meeting.
- Encryption for 3rd Party Endpoints (H323/SIP) will be used.

With each session Greensboro Dance and Drama Therapy will need to verify your location (you can say "at home") and your identification (this can be done with allowing video). Telephone will be used as a back up if internet or device fails. In group sessions if internet or device issues arise you will be expected to leave the group and return when and if you are available. Angela or an assistant will follow up with you to provide support.

You are expected to:

- Be in a confidential location (this is esp. important for groups).
- You are encouraged to use ear buds if you are not the only person at home but are the only one in the session. In this case it is recommended that you be in a separate room or space where no one else can hear you.
- Be in still location (not in a car, walking etc.)
- Be fully clothed (PJ's are allowed)
- Have appropriate participation; not engaging in distracting behaviors (jumping on the bed, eating, crafting, using your computer during the session(s), etc. Pets and young children are allowed to "crash" sessions.
- For groups if there are multiple people at the same home in the group, each person needs to be on their own device. Family sessions can be on one shared device.

During this time of COVID-19 Greensboro Dance & Drama Therapy/Angela Wiley will be waving all co pays to help individuals and families receive services needed without worry about financial hardships. Also Greensboro Dance & Drama Therapy/Angela Wiley will be offering crisis appointments each day Tuesday-Friday. All someone needs to do is txt Angela stating they need to meet and a time will be made available that day. Greensboro Dance & Drama Therapy/Angela Wiley will follow regular policy regarding appointments for Saturday, Sunday and Monday and will not be available unless prior arrangements have been made in this event clients need to call 911 for emergency services.

CONSENT FOR TELEHEALTH SERVICES

1. I understand that due to COVID-19 my health care provider wants me to engage in a telemedicine appointments for video counseling sessions instead of face to face meetings.
2. My counselor explained to me how the video conferencing technology will be used to for sessions and will not be the same as a direct client care visit, due to the fact that I will not be in the same room as my provider.
3. I understand that telemedicine sessions have potential benefits including easier access to care and the convenience of meeting from a confidential location of my choosing.
4. I understand there are potential risks to this technology, including interruptions, unauthorized access, and technical difficulties. I understand that my counselor or I can discontinue telemedicine sessions if the videoconferencing connections are not sufficient or satisfactory for my treatment goals.
5. I have had a direct conversation with my counselor, during which I had the opportunity to ask questions regarding telemedicine. My questions have been answered and the risks / benefits of telemedicine have also been discussed.

CONSENT TO USE THE TELEHEALTH

By signing this document, I acknowledge:

1. Telemedicine is NOT an Emergency Service. In the event of an emergency, I will use a phone to call 911.
2. Telemedicine facilitates videoconferencing for *therapeutic purposes only*, not medical advice or care.
3. To maintain confidentiality, I will not share telemedicine consultations with anyone; unless you are in danger of hurting yourself or someone else, your records are subpoenaed by the court, or there is a report of child or elder abuse during our call. *Telemedicine sessions will NOT be recorded for any reason.*

By signing, I consent to treatment & indicate I have read, understood, & agreed to all information and any questions regarding this form have been answered to my satisfaction.

Revised 3/30/2020

Signature _____ Date _____

Signature _____ Date _____